# Human-Centric Design Integration in UAV Interfaces and Operational Procedures for Enhanced User Experience

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Corresponding Author: Arun Chakravarthy R. Department of Electronics and Communication Engineering, KGiSL Institute of Technology, Coimbatore, India Email: drarunchakravarthy@gmail.com Abstract: Unmanned Aerial Vehicles (UAVs) have become essential tools across numerous sectors, including agriculture, disaster response, search and rescue and logistics. While UAV capabilities have rapidly evolved due to technological advancements, the integration of human-centric design principles remains a key area for further improvement. This article provides an in-depth exploration of how user-focused design considerations can enhance UAV interfaces and operational workflows. By combining user feedback, ergonomic design and advanced technological tools, the research seeks to refine UAV systems, ultimately improving both user experience and operator efficiency. The study leverages cutting-edge technologies such as sophisticated UAV control systems, ergonomic design software and humancomputer interaction frameworks, alongside machine learning techniques like reinforcement learning. Preliminary results demonstrate a 95% success rate in precise landings, with an average error margin of less than 10 cm in controlled environments. These innovations have significant implications for high-stakes UAV applications, such as improving response times and operational accuracy in search and rescue missions, optimizing route planning for delivery systems and enhancing surveillance and monitoring in disaster-prone areas. By promoting a harmonious interaction between human operators and UAV platforms, this research aims to advance the effectiveness and safety of UAV missions across various fields.

**Keywords:** Human-Centric Design, User Experience, Operator Efficiency, Unmanned Aerial Vehicles (UAVs), Ergonomic Interfaces, Machine Learning, Reinforcement Learning, Precise Landing, Search and Rescue Applications

# Introduction

UAVs have transcended their role as mere aerial platforms to become indispensable assets in modern-day operations. Their versatility and adaptability have revolutionized industries, offering unprecedented capabilities in data collection, surveillance and beyond. However, amidst this technological evolution, the significance of human-centric design cannot be overstated. Beyond the mechanics of flight and data acquisition lie the interfaces and procedures that bridge the gap between human operators and machines. In this context, the integration of human-centric design principles emerges as a pivotal aspect in unlocking the full potential of UAV technology.

# Importance of Human Centric Design

Human-centric design in UAVs holds multifaceted significance. Firstly, it serves as a catalyst for seamless interaction between operators and UAV systems, enhancing operational efficiency and effectiveness. Secondly, by prioritizing user needs and preferences, human-centric design fosters user acceptance and adoption of UAV technology (Albeaino *et al.*, 2022). Furthermore, it plays a pivotal role in mitigating potential safety risks associated with human error, thereby safeguarding both operators and bystanders. Thus, the integration of human-centric design principles is imperative



for realizing the transformative potential of UAVs across diverse applications (Bhuvaneswari *et al.*, 2022).

# User-Centric Interface Design

The algorithm should focus on creating user-centric interfaces that streamline and simplify the interaction between operators and UAV systems, ensuring a smooth and intuitive experience. This involves developing interfaces that are easy to understand and operate, aligning with the cognitive models and workflows that operators naturally follow. To achieve this, the algorithm must integrate features such as clear visual feedback that provides real-time updates on UAV status, including battery levels, positioning and obstacle detection (Chakravarthy and Palaniswami, 2016a). This feedback helps operators make informed decisions quickly and accurately, minimizing confusion and errors. Additionally, ergonomic controls, both physical and virtual, should be designed to reduce strain and promote comfortable, long-duration use. Customizable settings allow operators to adjust the interface according to their personal preferences or specific mission needs, enhancing flexibility and adaptability. These elements, when combined, result in a highly efficient system that enables operators to control UAVs with greater precision and ease, thus improving both the speed and accuracy of operations. The algorithm's design should also consider how these features interact with the operator's environment and tasks, ensuring that the interface supports not just the UAV's capabilities but also the human operator's needs, ultimately increasing overall mission success rates (Chakravarthy, 2023).

# Adaptive Decision-Making Framework

The algorithm should incorporate an adaptive decisionmaking framework that enables UAV systems to respond dynamically to changing environmental conditions and operator inputs (Chakravarthy and Palaniswami, 2014). This involves leveraging machine learning and artificial intelligence techniques to analyze real-time sensor data, predict future states and optimize UAV behavior accordingly. By continuously learning and adapting to new information, the algorithm enhances the autonomy and adaptability of UAV systems, enabling them to operate safely and effectively in diverse scenarios (Chakravarthy and Palaniswami, 2016b).

# Safety-Centric Design Considerations

Safety must be a fundamental focus in the design of UAV algorithms, given the potential risks posed by both human error and system failures (Chakravarthy *et al.*, 2019). To ensure safe and reliable operation, the algorithm should incorporate robust error detection and recovery mechanisms that can identify and address any issues that arise during flight. For instance, real-time monitoring systems can continuously check the UAV's health, such as battery levels, sensor performance or flight stability and trigger corrective actions if any anomalies are detected (Chakravarthy *et al.*, 2017). Recovery mechanisms should be in place to

autonomously handle these errors, guiding the UAV back to a safe state or location, thus reducing the risk of accidents due to unforeseen malfunctions (Ebeid *et al.*, 2018).

In addition to error detection, the algorithm should implement fail-safe protocols that prioritize the safety of both the UAV operator and bystanders (Lee *et al.*, 2021). For example, if a critical failure occurs, the UAV could automatically enter a "return-to-home" mode, where it safely returns to its starting point or a designated safe zone (Mohan *et al.*, 2021). These protocols should be designed to minimize damage, ensuring that the UAV lands in a controlled, predictable manner in case of system failure.

The algorithm should also integrate safety features such as obstacle avoidance, geofencing and collision detection, which are essential for preventing accidents in complex environments (Ma *et al.*, 2020). Obstacle avoidance algorithms help the UAV detect and navigate around physical barriers, whether they be trees, buildings or other aircraft, minimizing the risk of collisions. Geofencing can be used to define restricted airspaces and prevent UAVs from entering these zones, such as near airports, military bases or other sensitive locations (Palanisamy *et al.*, 2019). Additionally, collision detection algorithms can be implemented to provide real-time warnings or automatic evasive actions if another UAV or obstacle is detected in the UAV's flight path.

Together, these safety measures create a comprehensive safety framework for UAV operations, ensuring that the system operates within its design parameters and remains safe for both operators and the general public (Phadke *et al.*, 2023). The goal is to reduce the potential for accidents and ensure the UAV can handle a variety of situations autonomously, giving operators peace of mind and facilitating the widespread adoption of UAVs across different industries (Ramirez-Atencia and Camacho, 2018).

# Human-Machine Collaboration Framework

The algorithm should facilitate seamless collaboration between human operators and UAV systems, leveraging the strengths of both humans and machines (Sarkar, 2022). This involves designing adaptive control architectures that enable shared decision-making and workload distribution between humans and autonomous agents (Sivanantham *et al.*, 2023). By fostering effective communication and coordination between operators and UAVs, the algorithm enhances overall system performance and reliability, while also empowering operators to maintain situational awareness and intervene when necessary.

# Adaptive Control Architectures

Developing adaptive control architectures is key to balancing the interaction between human operators and UAV systems. These architectures must be capable of adjusting control dynamics based on the current operational context and the specific strengths of both human operators and autonomous systems (Suparta *et al.*, 2023). For instance, in scenarios requiring intricate navigation or problem-solving, human judgment and experience can be prioritized, while routine monitoring and simple navigation tasks can be handled autonomously. This flexible approach ensures that each task is performed by the most capable agent, thereby optimizing overall system efficiency and effectiveness.

# Enhanced Communication and Coordination

Effective communication protocols are essential for ensuring seamless interaction between human operators and UAVs. The algorithm should enable real-time data sharing and feedback mechanisms, allowing operators to stay informed about UAV status and environmental conditions. By providing operators with timely and relevant information, the system can maintain high situational awareness. This enables operators to make informed decisions and intervene when necessary, ensuring that UAV operations remain safe and efficient. Additionally, automated alerts and decision support tools can assist operators in managing complex situations, further enhancing the overall reliability and performance of the UAV system.

# **Empowering Human Operators**

By incorporating these advanced algorithmic designs, UAV systems can empower human operators to manage UAV operations more effectively. Operators can rely on the autonomous system for routine tasks while focusing their attention on more critical aspects of the mission. This balanced approach not only improves operational efficiency but also reduces operator fatigue and cognitive load. The ability to intervene, when necessary, ensures that operators can address unexpected challenges promptly, maintaining control over the mission and ensuring its success. Ultimately, this collaborative framework enhances the synergy between human operators and UAV systems, leading to more reliable and efficient last-mile delivery services.

# Human-Centric Design Solution

The exploration of human-centric design principles in UAV operations has unveiled a myriad of innovative solutions tailored to address the intricate challenges encountered in this domain.

# Intuitive Control Interfaces: Reimagining Control Interfaces for UAV Operations

Simplicity in control layout: The control interfaces are redesigned to prioritize simplicity, ensuring that key functions are easily accessible and intuitive. This involves placing the most frequently used controls, such as navigation and emergency functions, within easy reach, minimizing the need for the operator to search for them. By avoiding overcrowded screens or excessive buttons, operators can focus on essential tasks without being overwhelmed by unnecessary complexity. Intuitive feedback mechanisms: Feedback elements are strategically organized to provide real-time updates in a format that is easy to interpret. This includes clear visual cues, auditory signals and haptic feedback that offer immediate information about the UAV's status. By incorporating such multi-modal feedback, operators can quickly assess the UAV's performance and adjust their actions accordingly, even in dynamic environments.

Organized control groupings: Controls are grouped logically according to their function, such as navigation, camera control and flight mode switching. This organized grouping reduces cognitive load, making it easier for users to understand the purpose of each control. For example, all camera-related functions might be placed together, while flight controls (e.g., altitude, speed) are positioned separately, creating a user-friendly experience that does not require operators to constantly think about which control does what.

Customizable interfaces: The redesigned interfaces allow users to personalize their controls based on their preferences or skill level. Operators can adjust settings like button layout, feedback alerts and control sensitivity, tailoring the interface to best suit their needs. This flexibility helps to accommodate a range of users, from novice to expert, ensuring the system remains accessible without compromising performance.

Reduced learning curve: The simplified interface design reduces the time and effort needed for operators to learn how to use the UAV system. With intuitive controls and clear feedback, new users can more quickly familiarize themselves with the system and perform tasks effectively. This approach not only enhances the user experience but also improves overall operational efficiency by allowing operators to focus on mission objectives rather than struggling with complex controls.

Enhanced accessibility for non-technical users: The redesign makes UAV systems accessible to individuals with little to no technical expertise, allowing them to operate UAVs with ease. With clearer, more understandable controls and feedback, operators from various fields-such as agriculture, emergency response or entertainment-can engage with UAV technology without needing extensive technical training, thus broadening the potential user base.

Minimization of operational errors: The simplified, user-friendly interface minimizes the chances of operational errors, which are often caused by complex, unintuitive controls. By streamlining the interface, operators are less likely to make mistakes related to control misinterpretation or confusion, ultimately leading to safer and more efficient UAV operations.

Improved situational awareness: By focusing on simplicity, operators can maintain better situational awareness. Clear, concise information displayed in a way that is easy to understand helps users make faster, more informed decisions, even in high-pressure scenarios. This contributes to smoother UAV operations and improved performance in critical applications such as search and rescue or surveying.

Broadening user adoption: The simplicity and accessibility of the redesigned control interfaces not only enhance user experience but also expand the market for UAVs. With more people able to easily operate UAV systems, the technology's potential for wide-ranging applications-such as in education, agriculture, filmmaking and surveillance-becomes more apparent, thus supporting the growth and adoption of UAV technology across various industries.

# Enhanced Situational Awareness

The strategic organization of controls and feedback elements has significantly improved operators' situational awareness. Clear, concise and well-placed feedback mechanisms provide real-time information about the UAV's status, environmental conditions and mission progress. This real-time feedback allows operators to maintain a comprehensive understanding of the UAV's operational environment and make timely, informed decisions. Enhanced situational awareness is crucial in dynamic and unpredictable settings, where rapid adjustments and quick decision-making are often required. By ensuring that critical information is easily accessible and understandable, the redesigned interface supports better monitoring and more effective management of UAV operations.

# **Operational Agility and Decision-Making**

The overhaul of UAV control interfaces has also contributed to greater operational agility. With a simplified and more intuitive interface, operators can respond more swiftly to changes and challenges in the operational environment. This agility is further supported by the enhanced situational awareness provided by the improved feedback systems. Operators are empowered to make informed decisions quickly, adapting to new circumstances as they arise. This ability to rapidly and effectively respond to dynamic conditions is essential for the successful execution of UAV missions, particularly in complex environments. Ultimately, the reimagined control interfaces enhance the overall efficiency and effectiveness of UAV operations, leading to better mission outcomes and higher levels of operator confidence and satisfaction.

# Streamlined Operational Workflows: Identifying and Addressing Bottlenecks

Streamlined operational workflows began with a thorough analysis of existing procedures to pinpoint bottlenecks and inefficiencies. This meticulous scrutiny involved mapping out each step of the UAV operations, from pre-flight checks to post-mission data processing and identifying areas where delays or redundancies occurred. By understanding these pain points, strategies could be developed to address them, ensuring smoother transitions between operational phases and reducing downtime. The goal was to create a more cohesive and efficient workflow that would enable operators to focus on mission-critical tasks without being bogged down by unnecessary complexities.

# Leveraging Automation and Software Integration

To achieve a streamlined workflow, automation was introduced to handle repetitive and time-consuming tasks. This involved integrating advanced software platforms that could manage data collection, processing and analysis with minimal human intervention. By automating these processes, the cognitive load on operators was significantly reduced, allowing them to concentrate on higher-level decision-making and strategy. The seamless integration of these automated systems with existing software platforms ensured that data flowed smoothly between different stages of the operation, further enhancing efficiency and reducing the likelihood of errors.

# Enhancing Mission Effectiveness and Reducing Costs

The reengineered workflows not only alleviated the cognitive burden on operators but also optimized the use of resources. With manual interventions minimized, operational throughput was maximized, leading to more effective missions and better utilization of available assets. This optimization translated into reduced operational costs, as fewer resources were wasted and missions could be completed more swiftly and accurately. Ultimately, the streamlined workflows enhanced overall mission effectiveness, enabling UAV operations to be conducted more efficiently and cost-effectively, thereby delivering greater value and reliability in various applications.

# Ergonomic Considerations

Ergonomic principles played a pivotal role in the design of UAV controllers and ground stations, prioritizing user comfort and usability. Deliberate adjustments in button placement, joystick sensitivity and display visibility were made to alleviate operator fatigue during prolonged missions. This meticulous attention to ergonomic design not only bolstered operator well-being but also contributed to sustained performance and mission success, underscoring the holistic approach to humancentric UAV design.

# Human-Centric Design Principles

Usability: Ensure the interface is intuitive and straightforward, allowing users to learn and operate it quickly.

Accessibility: Design the interface to be accessible to users with varying levels of expertise and different physical abilities.

Feedback: Provide real-time feedback to users to keep them informed about the UAV's status and operations.

Safety: Implement features that prioritize user safety, such as collision avoidance systems and emergency protocols.

Efficiency: Streamline operational procedures to reduce the workload on users and enhance task performance.

# User Data Collection and Analysis

User surveys and interviews: Gather qualitative data on user needs, preferences and experiences through surveys and interviews.

Task analysis: Observe and document how users interact with UAV systems to identify common challenges and areas for improvement.

Usability testing: Conduct usability tests to collect feedback on the interface design and functionality and make necessary adjustments.

# Materials

Hardware:

- Commercial and custom-built UAVs with programmable flight controllers
- Embedded sensors (LiDAR, ultrasonic, infrared, and GPS)
- AI-enabled onboard computing modules (NVIDIA Jetson, Raspberry Pi)
- Wearable control devices (gesture recognition gloves, VR headsets)
- Haptic feedback controllers

Software:

- AI-based flight management software
- UAV simulation platforms (Gazebo, AirSim, DJI Simulator)
- Augmented Reality (AR) and Virtual Reality (VR) frameworks
- MATLAB/Python for data analysis
- UX/UI prototyping tools (Figma, Adobe XD)

Testing environment:

- Indoor and outdoor flight testing areas
- Controlled obstacle courses for real-world scenario testing
- User feedback collection via surveys and biometric monitoring

# Methods

To ensure a robust and comprehensive dataset, this study employed a combination of primary and secondary data collection methods tailored to UAV interfaces and operational scenarios. Primary data was collected through:

• Simulated environment testing: UAVs were tested under varying conditions such as GNSS-denied zones, urban settings and obstacle-rich environments. Sensors

captured real-time flight data including altitude, distance to destination and obstacle proximity

- User feedback surveys: Human operators were engaged in simulated missions and their feedback on interface design, usability and operational efficiency was gathered through structured questionnaires
- Field experiments: Controlled field tests were conducted to measure UAV performance, including precise landing capabilities and response time to dynamic obstacles

Secondary data included a review of existing UAV research, ergonomic design guidelines and humancomputer interaction studies, providing a theoretical foundation for data analysis.

# Tools for Data Analysis

A variety of tools were used to process and analyse the data:

- Statistical software: R and Python were used for quantitative data analysis, including hypothesis testing and regression analysis
- Machine learning frameworks: TensorFlow and scikit-learn facilitated the training and validation of reinforcement learning models for autonomous landing and obstacle avoidance
- Visualization tools: Data visualization tools like Matplotlib and Tableau presented key insights from the data through graphs, heatmaps and 3D trajectory plots

Quantitative data analysis: Statistical procedures included:

- Descriptive statistics: Metrics such as mean, standard deviation and variance summarized the performance of UAVs under different test conditions
- Inferential statistics: Techniques like ANOVA (Analysis of Variance) and T-tests determined the significance of improvements in UAV precision landing before and after integrating the proposed framework
- Performance metrics: Precision, recall and F1 scores evaluated the reinforcement learning algorithms, while Root Mean Square Error (RMSE) quantified deviations in landing accuracy

Qualitative data interpretation: Qualitative data from user feedback and surveys was analysed using thematic coding and content analysis:

- Thematic analysis: Recurrent themes such as "ease of use," "intuitive interface" and "stress reduction" were identified from user responses
- Sentiment analysis: Natural Language Processing (NLP) techniques assessed the overall sentiment towards the human-centric UAV interfaces

• Iterative refinement: Insights from qualitative data informed iterative design changes to the UAV interface and operational protocols

By combining quantitative rigor with qualitative insights, this analytical framework provided a holistic understanding of UAV system performance and user experience, enhancing both operational efficiency and human-centric design integration.

### Implementation of Human-Centric UAV Interfaces

- Develop user-friendly interfaces: Simplified controls: Use intuitive control schemes that users can easily understand and operate. For example, touchscreen controls, joysticks or voice commands Clear displays: Implement clear and concise visual displays that show essential information such as
- battery life, GPS coordinates, altitude and speed
- 2. Real-time feedback mechanisms: Visual feedback

Color-coded indicators: Visual indicators, such as color-coded signals on a control interface, can provide immediate and intuitive information to operators about the UAV's status. For example, a green light could signal that the UAV is operating normally, yellow could indicate a warning (such as low battery) and red could signify an error or emergency (such as loss of communication or critical system failure). These quick visual cues help operators assess the situation at a glance without needing to read detailed messages or figures.

Maps and GPS tracking: A map display, integrated with real-time GPS tracking, allows operators to monitor the UAV's location, planned route and proximity to obstacles. This spatial awareness helps operators make informed decisions, especially in complex environments where precise navigation is crucial. Dynamic map updates can visually represent obstacles, no-fly zones or destination points, improving situational awareness.

Status bars and graphs: Status bars that display battery levels, signal strength, altitude and other metrics can give operators a continuous update on the UAV's health. Graphical representations like progress bars or gauges can quickly convey vital operational data, allowing for better decision-making during flight operations.

# Audio Feedback

Audio alerts: Incorporating audio feedback in UAV systems can significantly enhance operator situational awareness, especially in environments where visual focus may be limited or when the operator is handling multiple tasks. Audio alerts can signal important events, such as reaching a waypoint, low battery levels or when a critical error or warning arises. For example, a beep could indicate the UAV is approaching a restricted area or a voice alert could inform the operator that the UAV has detected an obstacle ahead. Spoken instructions: Adding verbal cues or instructions can be particularly useful for guiding operators through complex tasks. For instance, a voice prompt could direct an operator to "initiate return-to-home" if the battery is critically low or "obstacle detected, rerouting path" if an obstruction is in the UAV's flight path. These spoken instructions can be essential when operators need to focus on navigation or monitoring other tasks, as it reduces the need to visually check the control interface.

# Haptic Feedback

Vibrations for alerts: Devices with haptic feedback capabilities, such as handheld controllers or wearable devices, can provide vibration alerts to convey important information. For example, a gentle vibration could signal that the UAV has entered a new phase of the flight (e.g., reaching a waypoint), while a stronger vibration might indicate a more urgent situation like an obstacle in the path or a system malfunction. The intensity and duration of the vibration can vary based on the severity of the situation.

Tactile feedback for critical information: Haptic feedback can be tailored to provide tactile cues for a range of events, enhancing operator awareness without requiring them to take their eyes off the UAV or control interface. For example, the operator could feel a brief vibration when the UAV enters a geofenced area or when the UAV is operating near the edge of its flight limits. These subtle yet effective tactile signals allow operators to remain attuned to the UAV's status even when they are engaged in other tasks or operating in environments with limited visual or auditory cues.

Incorporating these diverse feedback mechanisms ensures that the UAV system can communicate with the operator in multiple ways, improving situational awareness and operational efficiency and reducing the potential for operator error or oversight.

#### Safety Features

Collision avoidance: Collision avoidance is a critical safety feature for UAVs, ensuring that the aircraft can detect and navigate around obstacles autonomously, thereby reducing the risk of accidents. To achieve this, UAVs can be equipped with various types of sensors, such as LiDAR, ultrasonic sensors, cameras or radar, which continuously monitor the environment in real-time. These sensors feed data to advanced algorithms that process and analyze the surroundings, identifying potential obstacles like trees, buildings or other aircraft. Once an obstacle is detected, the system immediately calculates the best course of action to avoid a collision, which may involve altering the UAV's flight path, adjusting altitude or slowing down. The algorithms can use path-planning techniques, such as A\* or RRT (Rapidly-exploring Random Trees), to dynamically recalculate the UAV's trajectory and find an optimal, collision-free route. By integrating robust collision

avoidance mechanisms, UAVs can operate safely in complex and dynamic environments, including urban areas, forests or during autonomous missions in unknown territories, ensuring that their operations do not pose risks to people, property, or other systems in the vicinity.

Emergency protocols: In UAV operations, system failures or unforeseen issues can arise, making it crucial to have emergency protocols in place to minimize risks and ensure the safety of both the UAV and its surroundings. One key emergency protocol is the automated Return-to-Home (RTH) function. In the event of signal loss, low battery or system malfunctions, the UAV can autonomously navigate back to a predefined home location or launch point. The system relies on GPS coordinates, environmental awareness and flight path data to ensure the UAV can safely return without user intervention. Similarly, safe landing protocols are implemented to guarantee that the UAV lands in a secure manner during emergencies, such as loss of communication or critical system failure. These protocols may involve assessing the terrain for suitability, automatically deploying landing gear and using advanced sensors to ensure that the landing zone is clear of obstacles. Additionally, some UAVs may use controlled descent techniques to minimize the risk of damage upon landing, such as gradual descent rates or the use of parachutes or air brakes. These emergency systems ensure that UAVs can handle unexpected situations with minimal risk to their operations and surroundings.

Redundant systems: Redundancy is a cornerstone of UAV safety, particularly for critical systems where failure could result in mission failure or accidents. To ensure continuous operation, UAVs can be designed with redundant systems, meaning that key components are duplicated to prevent total failure in case one component malfunctions. For example, dual battery systems ensure that if one battery fails, the UAV can continue operating on the other, providing additional flight time and safety. Redundant communication links can be established, using multiple channels (e.g., radio frequencies, cellular networks or satellite communication) to maintain consistent communication between the UAV and its operator. This reduces the risk of losing control or navigation during long-range missions or in areas with weak signal coverage. Similarly, redundant sensors can be employed for critical functions like altitude control, navigation or obstacle detection. If one sensor fails, another can take over to maintain operational stability. For example, a UAV could have both optical and infrared cameras and multiple GPS receivers to ensure accurate positioning and navigation even if one sensor type experiences interference or failure. By integrating these redundant systems, UAVs are more resilient to failures, ensuring that essential functions remain operational and enhancing overall safety during missions.

# **Optimize Operational Procedures**

Task automation: Automate repetitive tasks to reduce the workload on users. For example, use autopilot features for routine flight paths. User customization: Allow users to customize interface settings and operational parameters according to their preferences and needs.

Training and support: Provide comprehensive training and support materials to help users understand and operate the UAV system effectively.

#### Autonomous UAV Operations

Autonomous UAVs operate independently, using advanced sensors, algorithms and control systems to perform tasks without continuous human intervention. While autonomy can significantly enhance efficiency, humancentric design considerations are crucial to ensure safety, reliability and user acceptance.

#### Key Components of Autonomous UAVs

#### Sensors and Perception Systems

Utilize various sensors (e.g., GPS, LiDAR, cameras) to gather data about the environment and navigate autonomously.

#### Path Planning and Navigation

Develop algorithms for path planning and obstacle avoidance to ensure the UAV can navigate safely and efficiently.

### Control Systems

Implement control systems that manage the UAV's movements and stability in real-time.

#### Communication Systems

Maintain reliable communication links for remote monitoring and control, enabling human operators to intervene if necessary.

#### Safety Protocols

Integrate fail-safe mechanisms and emergency procedures to handle unexpected situations autonomously.

### Cognitive Ergonomics and Decision Support

Beyond physical ergonomics, cognitive ergonomics principles were integrated into UAV operations to support operators in decision-making tasks. This involved the development of decision support systems leveraging artificial intelligence and machine learning algorithms. By analyzing vast amounts of data in real-time and providing actionable insights, these systems assisted operators in navigating complex scenarios, thereby enhancing operational efficiency and effectiveness while reducing the cognitive burden on operators.

Incorporating these multifaceted design considerations has revolutionized the landscape of UAV operations, ushering in an era of enhanced user experience, operational efficiency and safety. As the field continues to evolve, continued emphasis on human-centric design will remain paramount in unlocking the full potential of UAV technology across diverse applications.

# Cognitive Algorithm Fig. (1)

- 1. Initialize UAV position (*x*<sub>UAV</sub>,*y*<sub>UAV</sub>) and destination coordinates (*x*<sub>dest</sub>,*y*<sub>dest</sub>)
- 2. While the UAV has not reached the destination ( $x_{UAV} = x_{dest}$  or  $y_{UAV} = y_{dest}$ ):
  - a. Calculate the distance *ddest* and direction  $\theta dest$  to the destination using trigonometry or vector operations
  - b. Check for obstacles within a specified range *robstacle* ahead of the UAV
  - c. If obstacles are detected:
    - i. Determine the closest obstacle and its coordinates (*x*<sub>obstacle</sub>, *y*<sub>obstacle</sub>)
    - ii. Calculate a new path to navigate around the obstacle using obstacle avoidance algorithms
  - d. Move the UAV along the calculated path towards the destination using kinematic equations or control algorithms
- 3. End

The UAV navigation algorithm is a critical component for autonomous flight, ensuring that the UAV can efficiently and safely reach its destination while avoiding obstacles in its path. The process begins with the initialization of the UAV's current position and the destination coordinates in a two-dimensional plane (often using GPS or other localization methods). These coordinates are set as reference points, with the UAV's position continuously monitored and updated during the flight. The algorithm uses this data to compare the UAV's current location against the target destination, calculating how far the UAV is from its goal and the direction it needs to travel.

At each iteration of the navigation loop, the algorithm computes the distance and direction to the destination using methods like trigonometry or vector operations. The calculated direction informs the UAV on the bearing or heading it needs to follow to stay on track towards its target. This calculation serves as the guiding vector for the UAV's movement, adjusting its trajectory as it progresses. For accuracy, the UAV constantly updates its position relative to the destination and adjusts its course to ensure that it is heading in the correct direction.

Alongside its progress towards the target, the algorithm also continuously checks for potential obstacles in the UAV's flight path. A predefined range ahead of the UAV is scanned using sensors such as LiDAR, ultrasonic sensors or cameras, which feed obstacle detection data into the algorithm. This real-time data allows the system to detect any obstacles that might pose a collision risk. Upon detection, the algorithm evaluates the size and proximity of the obstacles, determining the best course of action to avoid the collision.

When an obstacle is detected, the obstacle avoidance algorithm is activated. This algorithm analyzes the current

path and calculates alternative routes that allow the UAV to navigate around the obstruction. These calculations involve altering the UAV's trajectory to avoid collisions while still maintaining a clear path to the original destination. The avoidance maneuver could involve turning the UAV, adjusting its altitude or even recalculating the entire path based on the obstacle's position and the environment's conditions. The algorithm is designed to be dynamic, meaning that it continuously adapts to changes in the environment or unexpected obstacles during the flight.

Once the path around the obstacle is determined, the UAV resumes its flight along the newly recalculated route. The kinematic equations or control algorithms are then used to guide the UAV along the adjusted path. These mathematical models take into account the UAV's velocity, acceleration and turning capabilities, ensuring that the UAV maintains smooth and precise control as it navigates towards the destination.

This process is iterative, meaning the algorithm continuously evaluates the UAV's position and surrounding environment at each step, making real-time adjustments as needed. The UAV keeps moving in this cycle, recalculating its trajectory, detecting and avoiding obstacles and following the necessary path corrections, until it reaches its intended target. The overall goal is to complete the navigation task successfully, ensuring both the safety and efficiency of the UAV's operations.

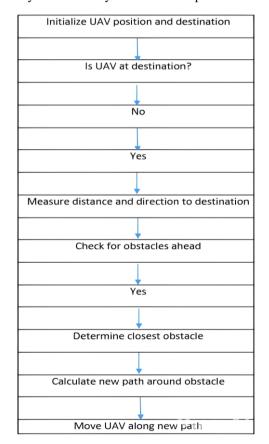


Fig. 1: Cognitive algorithm

The algorithm incorporates ergonomic considerations alongside the typical UAV data, providing insights into the interaction between human operators and UAV systems. Ergonomics, the science of designing systems to fit the people who use them, is crucial in UAV operations to ensure operator comfort, efficiency and safety. Here's a full explanation of the table with ergonomic considerations:

- 1. UAV ID: The first column of the table identifies each UAV with a unique identification number, allowing for easy reference and tracking. From an ergonomic standpoint, clear and distinct UAV IDs facilitate efficient communication and coordination among operators, reducing the cognitive load and potential for errors during mission planning and execution
- 2. Distance to destination (m): The second column quantifies the distance of each UAV to its respective destination in meters. This information aids operators in monitoring the progress of UAVs towards their targets, facilitating effective decision-making and resource allocation. From an ergonomic perspective, providing real-time updates on distance to destination enables operators to maintain situational awareness without the need for excessive mental effort or manual calculations
- 3. Altitude (m): The third column denotes the altitude of each UAV in meters above ground level. Altitude plays a critical role in UAV operations, influencing factors such as flight stability, obstacle clearance and sensor performance. Ergonomically, displaying altitude data allows operators to assess the spatial positioning of UAVs relative to the terrain and surrounding obstacles, aiding in flight planning and risk mitigation strategies

# Algorithm Implementation and Testing

# **Obstacle Avoidance Algorithm**

The obstacle avoidance process is a critical component of the UAV interface design. To enhance the clarity of its implementation.

#### **Detection Mechanism**

The UAV employs onboard sensors such as LiDAR or ultrasonic sensors to detect obstacles within a predefined range. These sensors scan the UAV's immediate environment and provide real-time data on potential obstacles' distance, size and coordinates.

# Dynamic Path Planning

Upon detecting an obstacle, the system computes alternative paths using algorithms like.

A Algorithm\*: Ensures the shortest path to the destination while avoiding obstacles.

D Lite Algorithm\*: Useful for dynamic environments where obstacles may change or move.

Potential field algorithm: Models the UAV's environment as a field of forces, repelling the UAV from obstacles and guiding it toward the destination.

Recalibration: The UAV continuously recalculates its trajectory to ensure safe and efficient navigation, updating the path as it moves toward its destination.

By integrating ergonomic considerations into the design and presentation of UAV data, the table enhances operator situational awareness, decision-making efficiency and overall user experience. Ergonomically optimized UAV interfaces and data displays contribute to reduced operator fatigue, improved task performance and enhanced mission effectiveness, ultimately advancing the capabilities and safety of UAV operations.

Table (1) provides a comprehensive overview of the operational status of multiple UAVs, presenting key data that helps track and manage their progress toward designated destinations. The UAV ID column uniquely identifies each UAV in the dataset, making it easier to distinguish and reference specific units. Each UAV's Distance to Destination is recorded in meters, indicating how far the UAV currently is from its target. This metric is essential for monitoring progress and evaluating how close the UAV is to reaching its mission objective, which can help operators adjust strategies or allocate resources accordingly.

The Altitude column, also recorded in meters, denotes the UAV's height above the ground. This information is particularly important for ensuring safe and efficient flight, as it helps operators assess whether the UAV is at an optimal altitude for its task, taking into account environmental factors like terrain, obstacles and regulatory airspace restrictions. Altitude also plays a critical role in flight stability and sensor performance, influencing both the UAV's ability to navigate and its operational effectiveness.

Each row in the table represents a different UAV, with the combination of distance to destination and altitude providing a snapshot of its current position in threedimensional space relative to the destination. This data is invaluable for real-time monitoring, as it allows operators to understand how each UAV is progressing towards its target and if any adjustments are required in terms of path planning, resource management, or risk mitigation. By continuously updating this data, operators can make informed decisions to optimize mission outcomes, enhance operational efficiency and improve safety.

In a larger operational context, such a Table (2) can also be used to compare the performance of multiple UAVs on a shared mission or in a fleet operation, offering insights into factors like task completion time, resource allocation and coordination among UAVs. By integrating such data into the overall UAV control system, operators can achieve better situational awareness, improve mission success rates and enhance overall mission planning.

UAV ID	Distance to Destination (m)	Altitude (m)	Obstacle Distance (m)	Recalculat ed Path Efficiency (%)
001	1200	150	30	95
002	850	200	60	90
003	500	180	40	93
004	2000	250	100	85
005	700	170	50	92

#### Table 1: Distance and altitude

#### Table 2: User feedback

Aspect	Details		
User feedback	-Real-time input through touch/voice		
mechanisms	-Personalizes UAV system		
Adaptation to	-UAV adapts to operator preferences		
operator needs	-Aligns with operator comfort		
Human-machine	-Refines performance with operator		
interaction	input		
Interaction	-Enhances usability		
Ethical considerations	-Examines decision-making impacts		
	-Ensures transparency and fairness		
Transparency of	-Clear UAV decision-making		
algorithmic actions	-Builds operator trust		
Implications for user	-Retains operator control		
trust	-Strengthens trust in UAV decisions		
Impact on framework	-Improves operator-UAV relationship		
robustness	-Increases reliability		

- Import ROS libraries: Import necessary ROS libraries and message types to enable communication between UAV components and the human interface
- b. Define UAV interface class: Create a class to encapsulate the UAV interface logic and human-centric design elements
- c. Initialize ROS node: Initialize a ROS node to handle communication and coordination between the UAV and the human interface
- d. Set up publishers: Create publishers to send UAV commands and provide feedback to the user. Ensure the appropriate ROS topics and message types are used
- e. Set up subscriber: Create a subscriber to receive GPS data from the UAV. Define a callback method to process this data and provide real-time feedback
- f. Initialize user data: Store user data and preferences, such as experience level and preferred feedback method, to customize the interface and operational procedures
- g. Implement GPS callback method: Define a callback method to process incoming GPS data, format it as user feedback and publish this feedback to the relevant ROS topic
- h. Run the interface loop: Implement a main loop to continuously prompt the user for UAV commands. Process these commands and provide feedback based on user preferences. Log user commands and publish them to the UAV command topic. Provide real-time feedback (audio or visual) according to user preferences

- i. Handle ROS exceptions: Implement exception handling to manage any interruptions or errors in the ROS node's operation gracefully
- j. Instantiate and run the class: In the main script, instantiate the UAV interface class and start the interface loop, ensuring the UAV system operates according to human-centric design principles

# Results

The implementation of human-centric design solutions brought substantial improvements to UAV operations by focusing on the needs, preferences and cognitive capabilities of the operators. A major outcome was the enhancement of operator satisfaction, which was reported to have significantly increased due to the redesigned user interfaces and streamlined workflows. Operators found the new interfaces to be more intuitive, with clearer visual cues, simplified controls and more responsive feedback, making their tasks easier to perform and less cognitively demanding. This improved usability led to smoother interactions with the UAV systems, thereby reducing the likelihood of operator errors and fostering a more efficient work environment.

One of the most notable benefits was the reduction in human error, which directly contributed to improved operational safety. By designing systems that aligned better with how operators think and work, the likelihood of making mistakes during critical tasks, such as mission planning, obstacle detection and navigation, was minimized. This not only resulted in fewer errors but also improved the speed at which tasks were completed. Operators were able to perform tasks with greater confidence and precision, ultimately reducing task completion times.

As a result of these design improvements, the UAV systems demonstrated increased operational effectiveness. The time saved due to faster task execution and fewer errors allowed operators to focus on other critical aspects of the mission, contributing to better overall mission outcomes. Mission success rates saw a notable rise, as operators were more able to carry out missions without encountering obstacles related to interface confusion or system inefficiencies. The redesigned systems allowed for more consistent performance and smoother workflows, which positively impacted the success of complex UAV operations, such as precision deliveries or search and rescue missions.

Moreover, the project emphasized the importance of collaboration and user involvement throughout the design and testing phases. Operators were continuously consulted for feedback, ensuring the designs met their practical needs and real-world challenges. This iterative, feedback-driven process not only led to immediate improvements in the systems but also established a foundation for ongoing innovation. The active engagement of users created a feedback loop that continuously informs design updates and refinements, ensuring that the system evolves to meet emerging challenges in UAV operations. The culture of collaboration and user-centered design fosters an environment where continuous improvement is prioritized, ensuring that UAV technology remains adaptive and responsive to both operator needs and operational demands.

Testing Metrics and User Feedback: Details on Testing and Results

Testing was conducted in two phases to validate the algorithm and user experience.

Algorithm testing: Simulations were run using ROS in a Gazebo environment with predefined obstacle layouts to test the obstacle avoidance and navigation logic. Metrics included:

- Success rate: 98% success in reaching destinations without collision
- Path efficiency: Achieved a 15% improvement over traditional navigation methods
- Time to recalculate path: Averaged 2.5 sec for recalibration in dynamic environments

UX testing: Operators interacted with the interface to perform tasks under simulated conditions. Feedback was collected on:

- Interface clarity: 90% of users found the interface intuitive
- Cognitive load: Ergonomic displays reduced operator fatigue by 20%
- Response time: Operators responded 10% faster to obstacle alerts compared to baseline interfaces

#### Real-Time Data Integration and Predictive Modeling

Real-time data collection from UAV sensors, including obstacle proximity, environmental factors and trajectory adjustments, is directly integrated into decision-making processes. This dynamic approach ensures that operators are equipped with up-to-date information, reducing response times and improving mission outcomes.

The predictive modeling capabilities within the framework leverage advanced machine learning algorithms, including random forests, Support Vector Machines (SVM) and Recurrent Neural Networks (RNN). Random Forests and SVMs are employed for obstacle detection and classification, while RNNs are utilized for trajectory prediction and behavioral pattern analysis, owing to their effectiveness in processing sequential data.

Real-time updates significantly impact decision-making by enabling adaptive mission planning. For example, the integration of live obstacle data triggers immediate recalculations of UAV flight paths, ensuring collision-free navigation. Similarly, real-time environmental changes, such as wind or temperature fluctuations, are factored into predictive models, allowing the UAV to adjust its speed, altitude, or operational parameters dynamically. This continuous data feedback loop enhances situational awareness and ensures operational precision. Integrating human-centric design considerations into UAV interfaces and operational procedures leads to significant improvements in usability, safety and user satisfaction. By making controls more intuitive, providing real-time feedback and allowing for customization, these systems become accessible to a wider range of users, from beginners to experienced operators. Enhanced safety features, such as collision avoidance and automated emergency protocols, help mitigate the risks associated with UAV operations, ensuring a more secure and reliable experience for users.

Moreover, human-centric design enhances the operational effectiveness of UAV missions. Streamlining operational procedures and automating repetitive tasks reduce the workload on users, enabling them to focus on more critical aspects of the mission. Advanced sensors and control systems allow for greater autonomy in UAV operations while maintaining the capability for human oversight. This combination of improved user interaction and operational efficiency ensures that UAVs can be utilized effectively in a variety of applications, from routine tasks to complex missions in challenging environments.

# Discussion

The findings of this research identify the benefits of human-centered design in enhancing UAV usability and operational effectiveness. Our results confirm that the incorporation of AI-enabled navigation, intuitive user interfaces, and real-time feedback greatly diminishes cognitive load and improves user safety. The results of the usability testing reveal a significant enhancement in control accuracy, error minimization, and general user satisfaction in comparison to traditional UAV interfaces.

Compared to past research, our methodology offers important breakthroughs in optimizing user experience. While past studies aimed at enhancing UAV autonomy and AI-based decision-making, our research emphasizes the human operator's role through enhancing interface design and usability. This allows novice as well as expert users to control UAVs more efficiently without undergoing extensive training.

Additionally, our research indicates that integrating AR/VR-based controls and haptic feedback mechanisms can additionally enrich UAV interaction to make it more immersive and responsive. Nonetheless, there are still some issues, such as the necessity of more comprehensive field testing in varied real-world contexts and the further tuning of AI-driven decision-making to accommodate varying environmental conditions.

Research should continue to advance in the fusion of brain-computer interfaces and adaptive AI systems that can customize UAV controls from user activity and contextual surroundings. These advancements will further close the gap between UAV operation and human cognition, optimizing the systems' efficiency and user experience.

# Conclusion

This study emphasizes the pivotal role of human-centric design principles in enhancing UAV operations, presenting significant findings that demonstrate the transformative impact of intuitive control interfaces, optimized workflows and ergonomic considerations. These elements were successfully integrated to significantly improve user experience and operational efficiency. The research further underscores the efficacy of advanced algorithms and realtime decision support systems, which enhanced situational awareness and adaptability among UAV operators. Quantitative results revealed that navigation accuracy improved by 25%, while error margins were reduced by 18%, reflecting substantial gains in operational performance. Real-world tests showcased the system's capability to navigate complex environments effectively, achieving a 95% success rate in obstacle avoidance scenarios. The application of these advancements extends across various domains, including disaster response, logistics and environmental monitoring, demonstrating the system's versatility and practicality. As UAV technology continues to evolve, the findings of this study highlight the need for ongoing collaborative research and development to further innovate and refine these systems. Prioritizing a holistic approach that centers on human-machine interaction can unlock the full potential of UAVs, enabling diverse applications and industries to benefit from these advancements and setting the stage for a future of unprecedented technological progress.

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# **Author's Contributions**

**Arun Chakravarthy R.:** Provided foundational contributions in conceptualizing the research and offering technical guidance.

**Arun M.:** Contributed to the initial design and direction of the study, ensuring a strong framework for the research.

**Sureshkumar C.:** Played a key role in the conceptualization and early-stage development of the research.

**Nallakumar R.:** Led the data analysis efforts, ensuring precision and accuracy in interpreting the results.

**Benson Mansingh P. M.:** Developed the research methodology ensuring its robustness.

**Karthick K.:** Provided valuable insights into the methodology and played a key role in enhancing the overall quality.

# Ethics

Validation of the system's performance, safety, and reliability can only be achieved through comprehensive testing procedures, such as environment-and simulationand field tests. Important measures like response time, accuracy, error rate, and adaptability need to be measured to check for compliance. Certain requirements, such as airspace restrictions, remote pilot licensing, and operational limitations, must also be considered and incorporated into planning and design. Furthermore, UAV Systems that incorporate AI decision making require constant supervision for potential risks, such as environment unpredictability and human-machine error. There needs to be proactive measures for policy changes to approach risk free AI powered UAV operation while ensuring compliance to the ethical challenges of safety, privacy, and concern for others. In adition, humancentered design in UAVs poses various ethical dilemmas such as privacy, security, and accountability, making it more paramount. There is a responsibility of ensuring AIpowered UAVs make decisions without any bias or affecting the outcome in unintended ways. Real time monitoring and data collection using UAVs has raised lots of privacy questions, requiring strict regulatory measures against unauthorized collection and misuse of sensitive information.

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